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JUL 16 2004

Applicant(s): John T. McDonald, et al.

Examiner: Todd D. Ingberg

Serial No.: 09/814,043

Art Unit: 2124

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Docket: END920000076US1 (13997)

For: FLEXIBLE INFRASTRUCTURE FOR
MANAGING A PROCESS (As Amended)

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Confirmation No.: 3529

OFFICIAL

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450AMENDMENT UNDER 37 C.F.R. §1.312

Sir:

Please amend the subject patent application as follows:

CERTIFICATION OF FACSIMILE TRANSMISSIONI hereby certify that this paper is being facsimile transmitted to the U.S. Patent and
Trademark Office on the date shown below.Dated: July 16, 2004
John S. Sensny
TODD INGBERG
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